Community associations should have funds in a separate account to pay for necessary repairs or replacement projects. These funds are normally known as the reserve account. The Foundation for Community Association Research commissioned Zogby International to poll people living in community associations asking about their experience.

The 2020 Homeowner Satisfaction Survey results provide essential information on community association reserves.

For additional information on the analysis, management, funding, and forecasting of association reserves, we recommend *Breaking Point: Examining Aging Infrastructure in Community Associations* and *Best Practices Report #1: Reserve Studies/Management*. Both of these reports are published by the Foundation for Community Association Research.

**FOUNDATION FOR COMMUNITY ASSOCIATION RESEARCH**

Our mission—with your support—is to provide research-based information for homeowners, association board members, community managers, developers, and other stakeholders. Since the Foundation’s inception in 1975, we’ve built a solid reputation for producing accurate, insightful, and timely information, and we continue to build on that legacy. Visit foundation.caionline.org