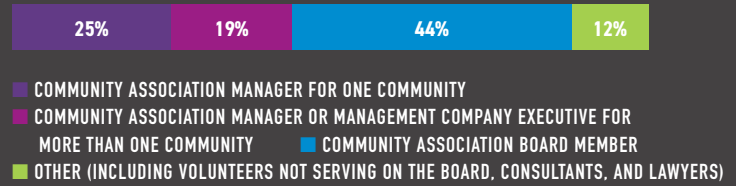


PICKLEBALL IN COMMUNITY ASSOCIATIONS SNAP SURVEY

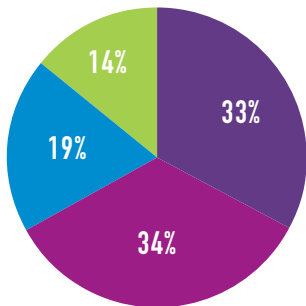
Snap Survey

JULY 2023

698 respondents from the 38 states and the District of Columbia in the U.S., Australia, Bermuda, Canada, South Africa, & the United Arab Emirates. Respondents represent at least 10,000 community associations

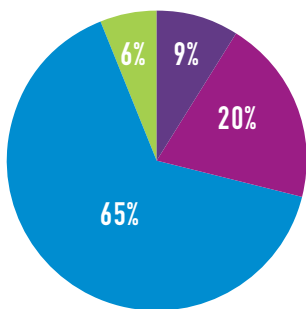


How many pickleball courts are currently in your community?



- NONE
- 1-2 COURTS
- 3-4 COURTS
- 5 OR MORE COURTS

Are there any plans to expand or add pickleball courts in the future?



- YES, DEFINITE PLANS
- YES, CONSIDERING IT
- NO PLANS AT THE MOMENT
- UNSURE

What is the status of pickleball courts in your community? (check all that apply)

- 31% Dedicated pickleball courts
- 37% Tennis courts that have been retaped to serve as pickleball courts too
- 8% In the process of building and/or approve new pickleball courts
- 7% Beginning discussions about pickleball courts
- 26% No pickleball courts

Some respondents indicated they have repurposed basketball courts into pickleball courts.

What is the utilization rate of the pickleball courts?

- 7% Very low (the courts are rarely used by owners/residents)
- 17% Low (there is always a court open when an owner/resident wants to play)
- 40% Moderate (during weekends and evenings the courts are in high demand)
- 36% High (the courts are in high demand nearly all of the time)

Are there any restrictions or limitations on the usage of the pickleball courts?

- 26% Yes, specific hours
- 10% Yes, reservations required
- 22% Yes, both specific hours and reservations required
- 42% No restrictions or limitations

It should be noted there were many comments about the noise created by pickleball play that has created concern in communities with neighbors living near the courts.



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PICKLEBALL IN COMMUNITY ASSOCIATIONS SNAP SURVEY

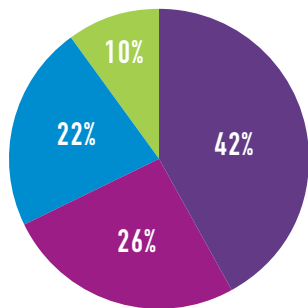
Snap Survey

JULY 2023

Type of Community

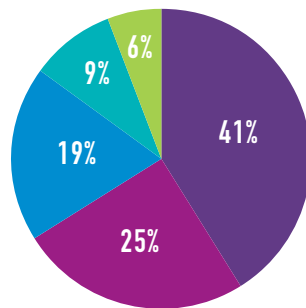


Are there any restrictions or limitations on the usage of the pickleball courts?



- NO RESTRICTIONS OR LIMITATIONS
- YES, SPECIFIC HOURS
- YES, BOTH SPECIFIC HOURS AND RESERVATIONS REQUIRED
- YES, RESERVATIONS REQUIRED

How satisfied are residents with the current condition and maintenance of the pickleball courts?



- VERY SATISFIED
- SOMEWHAT SATISFIED
- NEUTRAL/NEITHER SATISFIED NOR DISSATISFIED
- SOMEWHAT DISSATISFIED
- VERY DISSATISFIED

What is the process for residents to provide feedback or make suggestions regarding the pickleball courts? (check all that apply)



- DIRECT COMMUNICATION WITH ASSOCIATION MANAGER 28%
- REGULAR COMMUNITY MEETINGS 22%
- OTHER (PLEASE SPECIFY) - MOST OF THE OTHER RESPONDENTS INDICATED ALL OF THE ABOVE 21%
- DIRECT COMMUNICATION WITH THE BOARD OF DIRECTORS 18%
- SUGGESTION BOX OR ONLINE PLATFORM 6%
- NONE OF THE ABOVE 5%

Are there any organized pickleball leagues or tournaments within the community association?

- 19% Yes, regular leagues and tournaments
- 15% Occasional leagues and tournaments
- 61% No organized leagues or tournaments
- 5% Other (please specify)

What is the policy for non-residents or guests using the pickleball courts?

- 18% Not allowed
- 77% Allowed with restrictions (e.g., accompanied by a resident)
- 5% Allowed without restrictions

How often are the pickleball courts inspected for safety and necessary repairs?

- 36% Weekly
- 21% Monthly
- 9% Quarterly
- 10% Annually
- 24% Irregularly

How would you rate the overall management and administration of the pickleball courts within the community association?

- 29% Excellent
- 39% Good
- 29% Average
- 2% Poor
- 1% Very poor

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