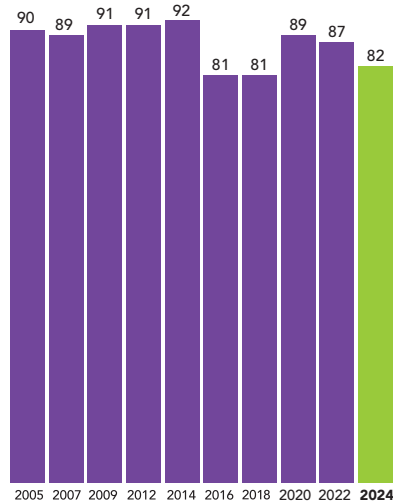


# The Association Experience & Effective Board Leadership

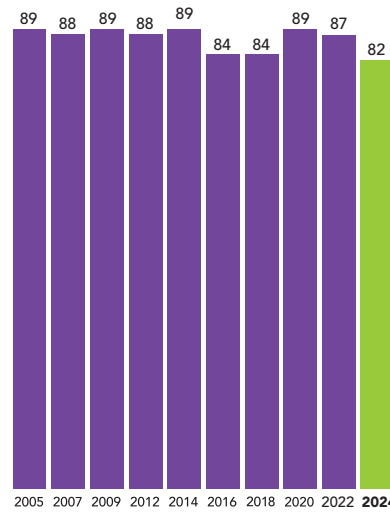
Overall, would you say you are on friendly terms with your current community association board, or would you say you are on unfriendly terms with them?



Friendly Terms

**82%** say they are on friendly terms with their association board

Do you think the members of your elected governing board strive to serve the best interests of the community as a whole?



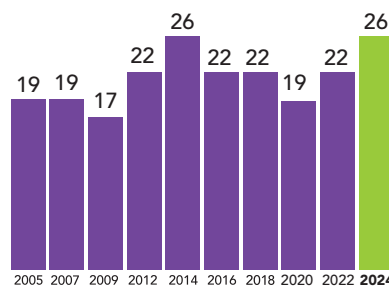
Absolutely or for the most part

**82%** say members of their elected governing board “absolutely” or “for the most part” serve the best interests of their communities

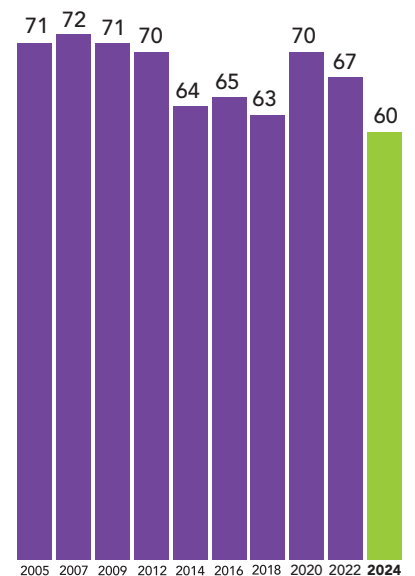
On a scale of one to five, with one being very bad and five being very good, how would you rate your overall experience living in a community association?



**86%** of residents rate their overall community association experience as good or very good (60%) or neutral (26%)



Neutral (3)



Good or Very Good (4+5)