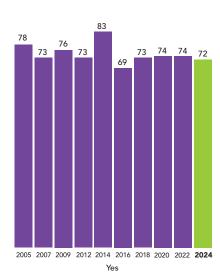


Community Managers

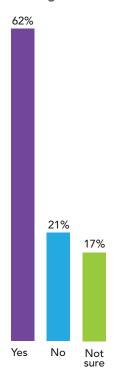


In your view, does your community manager provide value and support to residents and the community as a whole?



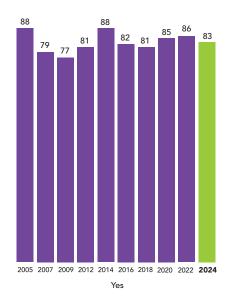
72% of residents say their community managers provide value and support to residents and their associations

Does your association employ a community manager?



62% of associations employ a community manager, providing professional support and guidance to residents and their associations

Was direct interaction with your community manager generally a positive experience?



83% of residents who had direct contact with their community manager say it was a positive experience