

ELECTRONIC VOTING AND COMMUNITY ASSOCIATIONS

Snap Survey

NOVEMBER 2024

592 Respondents from states with voting laws that explicitly allow for electronic voting in community associations: AZ, CA, CO, CT, DC, DE, FL, GA, HI, IL, KS, MA, MD, ME, MI, MN, NC, NJ, NV, NY, OR, PA, SC, TN, TX, VA, VT, WA



DATA SAMPLE ARE FROM STATES WITH STATUTES THAT EXPLICITLY ALLOW FOR ELECTRONIC VOTING IN COMMUNITY ASSOCIATIONS

Is your community currently using electronic voting for board elections?



■ YES 40% ■ NO 41%
■ CONSIDERING IT FOR FUTURE USE 19%

If you are using electronic voting for board elections, how satisfied are you with the process?



■ VERY SATISFIED 58%
■ SATISFIED 20%
■ NEUTRAL 19%
■ UNSATISFIED 3%
■ VERY UNSATISFIED <1%

Have there been any instances of security breaches involving electronic voting in your community?

Yes* <1%
No 51%
We have not used electronic voting 45%
Not Sure 4%

*If your community experienced a security breach, what steps were taken to address it?

Majority of respondents either never experienced a security breach or otherwise do not allow for electronic voting. Those that did adjusted policies to only use electronic means to transmit nonsensitive information.

In addition to board elections, is your community using electronic voting for any of the following?

Not using electronic voting for any other purposes 57%

Other (please specify) 13%

Respondents indicated they either planned to utilize it soon, or utilized it for multiple voting types.

Covenant Amendments 12%

Community Surveys 12%

Official Association Business (e.g., special assessments) 3%

Budget Approval 2%

If your community is not using electronic voting, what are the primary reasons?

Other (please specify) 38%

Respondents indicated that they had not considered electronic voting simply because they weren't as familiar with it as an option for community associations. Many simply saw no need to switch to electronic voting when their current system has been working, and others indicated that senior residents would likely push back on a switch to electronic voting.

Lack of Member Interest 16%

Cost 14%

Lack of Technical Expertise 11%

Preference for In-Person Voting 11%

Legal or Regulatory Restrictions 8%

Security Concerns or Evidence of Security Issues 2%

ADDITIONAL COMMENTS OR CONCERNS REGARDING ELECTRONIC VOTING

Of those that adopted electronic voting, respondents generally indicated that they were pleased with how it provided new options for homeowners to participate, and most associations have seen an increase in participation.

There were concerns about homeowners not opening an email from a third party, and lingering concerns about privacy, particularly from respondents who have not utilized electronic voting. Those who have not utilized electronic voting also expressed concerns about the potential cost to the association.

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